

Coca-Cola Credit Union

Transition Resource Guide

What You Need to Know

You can continue to be a member of Coca-Cola Credit Union even after your last day of employment with the Company. You can manage your accounts and take advantage of services via online banking, mobile banking, and all Shared Branch & ATM services nationwide. See “Contacts & Resources” below for resources that help you manage your account(s) after you leave the Company.

What You Need to Do

Unless you have a loan or outstanding line of credit with the Credit Union, no action on your part is required. See “FAQ” for information regarding loans and lines of credit.

Contacts & Resources

<p>Member Services</p>	<p>404-676-2586 inside Atlanta 877-277-2586 toll free outside Atlanta Free 24-Hour Automated Phone Banking Dial ‘1’</p>
<p>Shared Branching & ATM Locator (Surcharge-Free ATM Network)</p>	<p>creditunion.coca-cola.com – Search “Branches + ATM’s”</p>
<p>Business Development Email Loan Dept Email Mortgage Dept Email</p>	<p>cubusinessdevelopment@coca-cola.com creditunionloandepartment@coca-cola.com cumortgages@coca-cola.com</p>
<p>Credit Union Email</p>	<p>creditunion@coca-cola.com</p>
<p>Online Banking Login</p>	<p>creditunion.coca-cola.com</p>
<p>Online Membership Application</p>	<p>online.creditunion.coca-cola.com/apply/form</p>

FAQ's

Q. I'm a current member of Coca-Cola Credit Union and will be separating from the company. Am I still able to be a member even though I'm leaving?

Yes! Coca-Cola Credit Union membership is a lifetime benefit. Even if you retire, move, or will be separating from the company, we will continue to be your personal, responsive and trusted financial advisor. And remember, you can still pass on the benefits of membership to a family member by encouraging them to join. This includes your parents, spouse, domestic partner, children, grandchildren and grandparents. To apply for membership, click [HERE](#).

Q. Can I still make advances on my Line of Credit?

Yes. As long as your line has not expired, and is in good standing, you will continue to have access to your lines of credit.

Q. Do I have to pay off all of my Credit Union loans if I leave the Company?

No. You can arrange for automatic payments from your Coca-Cola Credit Union checking account, your account with another financial institution, or cash payment options of weekly, semi-monthly or monthly. Loan payments can be made by mail or at nearby [shared branching centers](#). Contact us at 404-676-2586 with assistance in setting-up automatic payments.

Q. I was recently pre-approved for a car loan but will be separating from the company. Do I still qualify for the loan?

As long as the approval was granted in the last sixty (60) days, the approval is still good. The loan officer may require updated information prior to disbursement of the loan.

Q. How do I access my accounts outside of the AOC?

Our Shared Branch Network allows Coca-Cola Credit Union members access to their accounts at more than 5,000 branches and over 2,000 self-service locations in all 50 states. For more information, visit the [Shared Branch Locator](#) link (see "Contacts & Resources" above).

Q. What are some other services at the Credit Union that I still have access to?

As a Coca-Cola Credit Union member, you can still use any of the following Partner Services of the Credit Union:

- **CU Car Buying Service:** Total Member Services Inc. – 404-515-2689
- **CU Wealth Management (CUWM):** Financial Management Services – 404-515-3079
- **Auto and Home Insurance:** TruStage Insurance Agency – 855-483-2149

Visit creditunion.coca-cola.com for more information on these or any of Coca-Cola Credit Union's refreshing financial solutions.



WHERE TO GO GUIDE

WHAT I NEED:	WHERE TO GO:
Money Withdrawal	ATMs/ Shared Branches
Check Deposit	Mobile Deposit/ Shared Branches
Cash Deposit	Shared Branches
Consumer Loan Application	Online/ Mobile App/ Phone 404-676-2586
Mortgage Loan Application	Online/ Phone 404-676-2586
Existing Mortgage Holders	Account Info/ Hardship Info Email/ Phone 855-731-7245
Skip-A-Pay	Phone 404-676-2586
Loan Payment <i>(Phone payments are accepted for all consumer loans)</i>	Online/ Mobile App/ Shared Branches/ Phone 404-676-2586
Bill Pay and Person-2-Person (P2P) Payments	Online/ Mobile App
Card Services <i>(New card, Lost/Stolen)</i>	Phone 800-442-4757
Wires	Phone 404-676-2586
Membership Application	Online/ Phone 404-676-2586
General Questions	Phone 404-676-2586/ creditunion@coca-cola.com

For up-to-date information, please check our website
creditunion.coca-cola.com



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