

Coca-Cola Credit Union

Transition Resource Guide

What You Need to Know

You can continue to be a member of Coca-Cola Credit Union even after your last day of employment with the Company. You can manage your accounts and take advantage of services via online banking, mobile banking, and all Shared Branch & ATM services nationwide. See “Contacts & Resources” below for resources that help you manage your account(s) after you leave the Company.

What You Need to Do

Unless you have a loan or outstanding line of credit with the Credit Union, no action on your part is required. See “FAQ” for information regarding loans and lines of credit.

Contacts & Resources

Member Services	404-676-2586 inside Atlanta 877-277-2586 toll free outside Atlanta Free 24-Hour Automated Phone Banking Dial ‘1’
Shared Branching & ATM Locator (Surcharge-Free ATM Network)	creditunion.coca-cola.com – Search “Branches + ATM’s”
Business Development Email Loan Dept Email Mortgage Dept Email	cubusinessdevelopment@coca-cola.com creditunionloandepartment@coca-cola.com cumortgages@coca-cola.com
Credit Union Email	creditunion@coca-cola.com
Online Banking Login	creditunion.coca-cola.com
Online Membership Application	online.creditunion.coca-cola.com/apply/form

FAQ's

Q. I'm a current member of Coca-Cola Credit Union and will be separating from the company. Am I still able to be a member even though I'm leaving?

Yes! Coca-Cola Credit Union membership is a lifetime benefit. Even if you retire, move, or will be separating from the company, we will continue to be your personal, responsive and trusted financial advisor. And remember, you can still pass on the benefits of membership to a family member by encouraging them to join. This includes your parents, spouse, domestic partner, children, grandchildren and grandparents. To apply for membership, click [HERE](#).

Q. Can I still make advances on my Line of Credit?

Yes. As long as your line has not expired, and is in good standing, you will continue to have access to your lines of credit.

Q. Do I have to pay off all of my Credit Union loans if I leave the Company?

No. You can arrange for automatic payments from your Coca-Cola Credit Union checking account, your account with another financial institution, or cash payment options of weekly, semi-monthly or monthly. Loan payments can be made by mail or at nearby [shared branching centers](#). Contact us at 404-676-2586 with assistance in setting-up automatic payments.

Q. I was recently pre-approved for a car loan but will be separating from the company. Do I still qualify for the loan?

As long as the approval was granted in the last sixty (60) days, the approval is still good. The loan officer may require updated information prior to disbursement of the loan.

Q. How do I access my accounts outside of the AOC?

Our Shared Branch Network allows Coca-Cola Credit Union members access to their accounts at more than 5,000 branches and over 2,000 self-service locations in all 50 states. For more information, visit the [Shared Branch Locator](#) link (see "Contacts & Resources" above).

Q. What are some other services at the Credit Union that I still have access to?

As a Coca-Cola Credit Union member, you can still use any of the following Partner Services of the Credit Union:

- **CU Car Buying Service:** Total Member Services Inc. – 404-515-2689
- **CU Wealth Management (CUWM):** Financial Management Services – 404-515-3079
- **Auto and Home Insurance:** TruStage Insurance Agency – 855-483-2149

Visit creditunion.coca-cola.com for more information on these or any of Coca-Cola Credit Union's refreshing financial solutions.

WHERE TO GO GUIDE

WHAT I NEED:	WHERE TO GO:
Apply for Membership	<u>Online</u>
General Credit Union Inquires	<u>Email</u> or Call 404-676-2586
Bill Pay & Person 2 Person Payments	<u>Online</u>
Wire Transfers	<u>Online</u> or Call 404-676-2586
Money Withdrawal & Cash Deposits	<u>ATMs & Shared Branches</u>
Check Deposits	<u>Mobile Banking & Shared Branches</u>
Consumer Loan Applications (including credit cards)	<u>Online</u>
Consumer Loan Payments	<u>Online Payment & Shared Branches</u>
Mortgage Loan Application	<u>Online</u>
Existing Mortgage Holders	<u>Account Info</u>
VISA Credit Card Activation & Customer Service	Call 833-541-0763
VISA Debit Card Activation	Call 866-206-9217
VISA Debit Card Customer Service	Call 866-207-9154
Credit Card Lost or Stolen	Call 833-541-0777
Debit Card Lost or Stolen	Call 833-933-1681

For additional information, please check our website at creditunion.coca-cola.com

